



Product innovation fit for luxury spa

Award-winning chain of health spa resorts and luxury hotels, Champneys, aims to provide a relaxing oasis for its customers away from the chaos of day-to-day life. It offers treatment packages and a blend of **luxury health and fitness** breaks. Each resort is equipped with a gym, swimming pool, sauna and steam room.

Time for an upgrade

Champneys Tring is Britain's original health spa and since 2012 has had Codelocks' KL200 installed for the locks in its locker rooms.

While the KL200 has stood the test of time and reliability, after a decade of frequent use, Champneys Tring's Maintenance Manager, Karl Johnsen, had noticed some wear to the lock cams. This was likely caused when people accidentally closed the locker door while in locked position opposed to open.

In a period of 10 years, Champneys' style and aesthetic has also evolved. Karl sought a cleaner, more sophisticated locker lock to fit the sleek and modern décor expected of a luxury spa.

Having already established a longstanding relationship, Karl trusted Codelocks for an upgrade.

Simple, stylish access

As guests are coming and going, Champneys needed to maintain the element of temporary access control. With spa guests often in robes and without bags, it wanted to ensure a keyless solution to avoid the risk of losing keys and the cost of maintaining keys, as well as guaranteeing convenience for its clients. The KL1100 KeyPad was the perfect choice.

Karl Johnsen, Maintenance Manager, Champneys Tring said, "Having already experienced 10 years of quality locker locks and its excellent customer service, KitLock by Codelocks was the obvious choice when I required an upgrade at our Champneys Tring branch. The KL1100 KeyPad offers simple, stylish access to locker storage for our guests and have added to the refreshed, modern aesthetic that our clients expect at a luxury spa."

“Codelocks and the locksmith specialist made the transition to the new locks as seamless as possible.”

Codelocks partnered with J.Priest & Family, a reliable locksmith specialist, to install the 220 new locks onto the lockers. Having collaborated together on a previous project J. Priest & Family was an obvious recommendation to fit the KL1100 KeyPad. The locksmith also provided custom plates with locker numbers when retrofitting the locks. These matched the aesthetic of the lock and offered a practical solution to easily identify a customer’s locker.

10 years of innovation

“At Codelocks, we are always striving to advance our products to give an improved experience for our customers. After 10 years of innovation, our KitLock by Codelocks range has developed offering the latest technology and with it, more sophisticated, simple, and stylish access control for lockers and cabinets,” explained Steve Newman, KitLock Sales Manager at Codelocks.

After a decade, there were a number of new features in the KitLock by Codelocks range that Champneys Tring could take advantage of.

The KL1100 KeyPad can automatically unlock after a set period of time, for example in the middle of the night when the locks aren’t in use. This is useful for Champneys because it helps with access for cleaning and also reduces locker hogging and the need for lockers to be manually unlocked and checked at the start of every day, saving considerable time.

Another new feature is that the KL1100 KeyPad is equipped with a battery-powered slam latch, eliminating the risk of damaging the cam.

Whereas the KL1200 had required the locks to be removed from the door to change the battery, the KL1100 KeyPad has a cover on the latch which slides up. This allows battery changes to be made quickly and with ease while the locks are still attached to the locker door.

Codelocks has also been refining the aesthetic of its range of cabinet locks to evolve with changing styles. The KL1100 KeyPad’s sleek and slimline design is easy to wipe clean and compliments the luxurious and modern look of modern-day spas.

Karl said, “We’re really pleased with the KL1100 KeyPad. When coming to Champneys Tring for a peaceful getaway, customers don’t need to worry about keys and can enjoy the spa in comfort, knowing that their belongings are stored conveniently and safely.”

